

Ontario International Airport Authority Title VI Plan

1. Title VI Policy Statement¹

The Ontario International Airport Authority (OIAA) assures that no person shall on the grounds of race, color, national origin (including limited English proficiency (LEP)), sex (including sexual orientation and gender identity), creed, or age, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987 (PL 100.259), Section 520 of the Airport and Airway Improvement Act of 1982, and related authorities (hereafter, “Title VI and related requirements”), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives U.S. Department of Transportation (DOT) funding. Title VI also prohibits retaliation for asserting or otherwise participating in claims of discrimination.

The OIAA further assures every effort will be made to ensure nondiscrimination in all of its programs and activities, whether those programs are federally funded or not *including any programs or activities of our sub-recipients*. The Airport Sponsor agrees, among other things, to understand the communities surrounding or in the flight path, as well as customers that use the airport. Anytime communities may be impacted by programs or activities the **OIAA** will take action to involve them and the general public in the decision making process.

The OIAA requires nondiscrimination assurances, as prescribed by FAA, from each tenant, contractor, and concessionaire providing an activity, service, or facility at the airport. Assurances must be included in any related lease, contract, or franchise agreement between **OIAA** and each tenant, contractor, and concessionaire, as well as in any similar agreements with their own sub-tenants and sub-contractors.

Jamaal Avilez, available at **909-544-5387** and **javilez@flyontario.com**, is responsible for overseeing the Airport Sponsor’s compliance with Title VI and the point of contact for all airport Title VI matters and related responsibilities, including those required by 49 CFR Part 21.

Atif Elkadi

Signature

Atif Elkadi

Chief Executive Officer

Dec 01, 2023

Effective Date

Nov 30, 2026

3-Year Expiration Date

¹ This policy statement will be translated into languages other than English, upon request and based on patron and local language demographics.

2. Administration

The Ontario International Airport Authority has reviewed and adopted this Title VI Plan for **the Ontario International Airport**. This plan will be updated no less than once every 3 years. The plan will not be re-adopted following minor changes, such as updating the Chief Executive Officer's or Coordinator's name. Significant revisions to our policies or federal guidelines may warrant re-adoption by the **Ontario International Airport Authority Board** and resubmittal to FAA.

In addition to the Coordinator and airport sponsor's leadership, the following people also assist with our Title VI program requirements:

Staff Supporting Title VI Program	Airport Sponsor Program / Office
<i>Zubayr Rahman</i>	<i>Contracts Analyst</i>

OIAA has the following airport program sub-recipients:

Sub-Recipients
<i>None</i>

As of the date of this plan, **OIAA** has the following pending applications for Federal financial assistance:

Federal Source	Grant Number	Amount
<i>Rwy 8R-26L Rehab & Connecting Taxiways Program</i>	<i>3-06-0175-050-2021</i>	<i>\$5,005,421.00</i>
<i>TSA - CTX 9800 Recapitalization</i>	<i>70T040210T7672N022</i>	<i>\$5,071,176.00</i>
<i>Rwy 8R-26L Rehab & Connecting Taxiways Program</i>	<i>3-06-0175-053-2022</i>	<i>\$14,182,901.00</i>
<i>Rwy 8R-26L Rehab & Connecting Taxiways Program</i>	<i>3-06-0175-054-2022</i>	<i>\$10,889,831.00</i>
<i>BIL Airport Infrastructure Grant</i>	<i>TBD</i>	<i>\$48,424,530.00</i>
<i>Rwy 8R-26L Rehab & Connecting Taxiways Program</i>	<i>3-06-0175-055-2023</i>	<i>\$15,943,950.00</i>

In addition, **OIAA** sub-recipients have the following pending applications for Federal financial assistance (either directly from the FAA, or passed through the State DOT):

Federal Source	Grant Number	Amount
<i>None</i>	<i>N/A</i>	<i>N/A</i>

Updated information for pending and awarded grant applications will be available through the following methods:

3. Grant and Procurement Assurances

49 CFR § 21.7 (a)(1); 49 CFR Part 21 Appendix C (b)

OIAA will complete standard grant assurances for Title VI and related requirements, in the form prescribed by FAA. See https://www.faa.gov/airports/aip/grant_assurances/#current-assurances.

Clauses/Covenants

- a. All contracts, leases, deeds, licenses, permits, and other similar instruments, must contain the contractual requirements and clauses, in the form prescribed by FAA. See https://www.faa.gov/airports/aip/procurement/federal_contract_provisions/. Note that unlike many other clauses, Civil Rights clauses are required in all contracts. Note also special clauses that are required for certain types of contracts, such as land acquisition.
- b. OIAA requires, Civil Rights clauses to be included in solicitations and contracts for all subcontractors, subleases, and any other agreements.

Description of Oversight Methods for Subcontracts

Subcontract template must be used in all subcontracts related to the airport program. OIAA will randomly select three contracts per year for compliance review. OIAA is still in the process of evaluating the best method and process to implement annual audits.

4. Title VI Coordinator Responsibilities

The Coordinator is responsible for ensuring that they and other staff supporting the Title VI are trained in Title VI requirements. Essential training topics include:

- Basic Title VI requirements
- Airport language assistance resources and practices
- Collecting and assessing demographic data
- Reporting Title VI complaints and other required FAA notifications.

See Training Section for more information for expected training for all staff.

Among other responsibilities, the Coordinator:

- Proactively ensures that the Airport Sponsor is in compliance with nondiscrimination requirements of Title VI and reports to OIAA leadership on the status of Title VI compliances.

- Responds promptly to requests by FAA for data and records and for the scheduling of compliance reviews and other FAA meetings to determine compliance with Title VI and related requirements.
- Receives discrimination complaints covered by Title VI and related requirements, and forwards them to the FAA, within 15 days of receipt, together with any actions taken to resolve the matter.
- Provides the FAA with updates regarding its response and status of early resolution efforts to complaints concerning Title VI and related requirements (49 CFR Part 21, Appendix C(b)(3)), including resolution efforts.
- Annually reviews the airport's Title VI plan and disseminates information throughout staff and the Airport Sponsor's leadership.
- Coordinates data collection to evaluate whether racial or ethnic groups are unequally benefited or impacted by airport programs. The data will be regularly assessed and readily available upon request (49 CFR § 21.9(b) & (c)). Data collection methods will include optional demographic questions in: airport customer satisfaction surveys, customer complaints, airport event sign-in sheets, and bids/proposals for airport contracts, and other methods described in the airport Community Participation Plan (CPP).
- Maintains demographic data for members of appointed planning and advisory bodies for the airport. Identifies any disparities compared to the community. Provides information to the membership selecting official/committee, particularly when vacancies occur.
- Maintains a copy of 49 CFR Part 21 for inspection by any person asking for it during normal working hours (49 CFR 21, Appendix C (b)(2)(i)).

See Notice, Compliance reviews, Audits, Lawsuits, and Other Investigations, and Complaints Sections of this Plan.

The Coordinator **has** requested and received access to the Title VI portion of the FAA Civil Rights Connect System (<https://faa.civilrightsconnect.com/>).

5. Notice

49 CFR Part 21 Appendix C(b)(2)(ii)

OIAA will conspicuously display the FAA-provided Unlawful Discrimination Poster in all public areas on airport property, including those with pedestrian activity. The Coordinator ensures that these posters are visible, accessible,² and maintained. The poster template is available at

² For more information about website accessibility, please visit ADA.gov.

https://www.faa.gov/about/office_org/headquarters_offices/acr/com_civ_support/non_disc_pr/ and a completed copy is attached. See Section 15 Appendix.

OIAA has posted the above Title VI policy statement at its staff offices.

OIAA will distribute this Title VI Plan among its employees and airport contractors, concessionaires, lessees, and tenants. This plan **will be** distributed by **December 31st, 2023** by **email, external memo, and on the flyontario.com website.**

Posters are displayed in **each** terminal and other areas on airport property, including the following public locations:

Terminal/FBO/Concessions/ Other Locations	Quantity in Pre-Security Area	Quantity in Post-Security Area	Additional Quantities
<i>Terminal 2</i>	1	2	
<i>Terminal 4</i>	1	2	
<i>International Terminal</i>	1	1	
<i>USO</i>	1	1	
<i>CONRAC</i>			1
<i>OIAA Administrative Office</i>			1
<i>OIAA Security & Badging Office</i>			1
<i>Airport Help Desk</i>			1
<i>Guardian Jet Center (FBO)</i>			1

Outreach to Affected Communities

OIAA ensures that notices for public meetings reach all segments of the impacted community. The Title VI coordinator will identify the effective media platforms to share announcement and notices. Announcements are made in social media, general circulation newspapers, community newspapers, and email broadcast. **The Title VI Coordinator will** contact leaders and representatives in Affected Communities directly to confirm effective media platforms to reach all Affected Communities³ and provide important feedback on translated materials. The office maintains records of all such notices and the efforts made to reach each of the Affected Communities.

OIAA will create a detailed CPP by December 31, 2023. A copy of the plan will be available at **flyontario.com.**

³ We will not subject any persons to discrimination based on race, color, national origin, age, sex, or creed. The term “protected communities” is used within this Title VI Plan to highlight the requirements of Title VI, 49 U.S.C. § 47123, the Age Discrimination Act of 1975, and in some instances, includes low-income populations under Executive Order 12898.

To ensure that the community is effectively informed of and able to participate in public hearings, **The Coordinator** includes public notices translated into appropriate languages, including for any language spoken by a significant number or proportion of the Affected Community population that has limited English proficiency (LEP). Such social media postings and notices will include direction for obtaining an interpreter, free of charge, for public hearings. 28 CFR § 42.405(d). See Limited English Proficiency (LEP) Section.

6. Community Statistics

Title VI regulations require Federal grant recipients to know their community demographics. See 49 CFR § 21.9(b). By knowing this information, the **OIAA** will be able to identify, understand, and engage with communities. In doing so, the **OIAA** needs to know about communities eligible to be served, actually or potentially affected, benefited or burdened by **OIAA** airport program.

Affected Communities⁴	Population
<i>City of Ontario – North Ontario (91764)</i>	<i>56,820</i>
<i>City of Ontario – Central Ontario (91761)</i>	<i>60,611</i>
<i>City of Ontario – South Ontario (91762)</i>	<i>62,250</i>
<i>City of Montclair (91763)</i>	<i>39,286</i>
<i>City of Upland (91786)</i>	<i>53,658</i>
<i>City of Rancho Cucamonga (91730)</i>	<i>71,824</i>
<i>City of Fontana (92337)</i>	<i>39,311</i>
<i>City of Jurupa Valley (91752)</i>	<i>35,892</i>
<i>City of Chino (91710)</i>	<i>79,903</i>

Source: 2020: ACS 5-Year Estimates

(Hereafter, the above communities will be referred to collectively as “the Affected Communities”).

We have identified the following facts about the Affected Communities:

Low Income Communities⁵

A low-income area is an identifiable group of persons living in geographic proximity, whose median household income is at or below the Department of Health and Human Services poverty guidelines. Pursuant to Executive Order 12898, “Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations,” **OIAA** is collecting information about affected and potentially affected low-income communities. According to a U.S. Census

⁴ “Affected communities” means any readily identifiable group potentially impacted by an airport project or operation, such as the community immediately surrounding a project or a community in the flight path.

⁵ Low-income data must be collected to assist in our compliance with Environmental Justice requirements (not Title VI requirements). For example, this data will be utilized in our Community Participation Plan (CPP) to help ensure the meaningful involvement of low income communities in airport programs and activities.

Report, such as S1701: Poverty Status in the Past 12 Months, the overall poverty level for all the identified surrounding area affected by the airport operations, that includes all of the Affected Communities is approximately **12.4%**. The poverty rate remains low compared with the average poverty rate for the County of San Bernardino, which is 15.0%. The poverty rates for the specific Affected Communities are as follows:

Affected Communities	Poverty Rate
<i>City of Ontario – North Ontario (91764)</i>	<i>16.0%</i>
<i>City of Ontario – Central Ontario (91761)</i>	<i>10.9%</i>
<i>City of Ontario – South Ontario (91762)</i>	<i>12.7%</i>
<i>City of Montclair (91763)</i>	<i>18.4%</i>
<i>City of Upland (91786)</i>	<i>13.7%</i>
<i>City of Rancho Cucamonga (91730)</i>	<i>9.9%</i>
<i>City of Fontana (92337)</i>	<i>9.6%</i>
<i>City of Jurupa Valley (91752)</i>	<i>11.2%</i>
<i>City of Chino (91710)</i>	<i>9.1%</i>

Source: 2020: ACS 5-Year Estimates

Racial and Ethnic Communities.

Demographic data for race, color, and national origin was evaluated to identify racial and ethnic communities and populations in each Affected Community. The demographic composition by race, color, or national origin for the specific Affected Communities are as follows⁶:

Affected Community: City of Ontario – North Ontario (91764)

Total Affected Community Population: 56,820

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	<i>24,132</i>	<i>25%</i>
<i>Black or African American</i>	<i>3,775</i>	<i>4%</i>
<i>American Indian or Alaska Native</i>	<i>765</i>	<i>1%</i>
<i>Asian</i>	<i>3,352</i>	<i>3%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>215</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>39,893</i>	<i>41%</i>
<i>More than one</i>	<i>7,672</i>	<i>8%</i>
<i>Some other race alone</i>	<i>16,909</i>	<i>17%</i>

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Ontario – Central Ontario (91761)

Total Affected Community Population: 60,611

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community
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⁶ Recommend using demographic groups from the U.S. Census.

		Population
<i>White</i>	30,046	29%
<i>Black or African American</i>	3,447	3%
<i>American Indian or Alaska Native</i>	396	0%
<i>Asian</i>	3,865	4%
<i>Native Hawaiian or Other Pacific Islander</i>	224	0%
<i>Hispanic or Latino</i>	42,024	41%
<i>More than one</i>	7,407	7%
<i>Some other race alone</i>	15,226	15%

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Ontario – South Ontario (91762)

Total Affected Community Population: 62,250

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	30,092	28%
<i>Black or African American</i>	2,960	3%
<i>American Indian or Alaska Native</i>	558	1%
<i>Asian</i>	4,017	4%
<i>Native Hawaiian or Other Pacific Islander</i>	147	0%
<i>Hispanic or Latino</i>	45,158	42%
<i>More than one</i>	7,751	7%
<i>Some other race alone</i>	17,725	16%

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Montclair (91763)

Total Affected Community Population: 39,286

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	19,278	29%
<i>Black or African American</i>	1,669	2%
<i>American Indian or Alaska Native</i>	319	0%
<i>Asian</i>	4,500	7%
<i>Native Hawaiian or Other Pacific Islander</i>	119	0%
<i>Hispanic or Latino</i>	27,603	41%
<i>More than one</i>	3,568	5%
<i>Some other race alone</i>	9,833	15%

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Upland (91786)

Total Affected Community Population: 53,658

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community
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		Population
<i>White</i>	<i>31,212</i>	<i>39%</i>
<i>Black or African American</i>	<i>3,839</i>	<i>5%</i>
<i>American Indian or Alaska Native</i>	<i>507</i>	<i>1%</i>
<i>Asian</i>	<i>3,633</i>	<i>4%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>156</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>27,175</i>	<i>34%</i>
<i>More than one</i>	<i>5,088</i>	<i>6%</i>
<i>Some other race alone</i>	<i>9,223</i>	<i>11%</i>

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Rancho Cucamonga (91730)
Total Affected Community Population: 71,824

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	<i>34,336</i>	<i>34%</i>
<i>Black or African American</i>	<i>9,338</i>	<i>9%</i>
<i>American Indian or Alaska Native</i>	<i>902</i>	<i>1%</i>
<i>Asian</i>	<i>10,351</i>	<i>10%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>293</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>29,287</i>	<i>29%</i>
<i>More than one</i>	<i>7,245</i>	<i>7%</i>
<i>Some other race alone</i>	<i>9,359</i>	<i>9%</i>

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Fontana (92337)
Total Affected Community Population: 39,311

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	<i>13,048</i>	<i>20%</i>
<i>Black or African American</i>	<i>4,218</i>	<i>6%</i>
<i>American Indian or Alaska Native</i>	<i>514</i>	<i>1%</i>
<i>Asian</i>	<i>2,442</i>	<i>4%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>90</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>27,311</i>	<i>41%</i>
<i>More than one</i>	<i>4,666</i>	<i>7%</i>
<i>Some other race alone</i>	<i>14,333</i>	<i>22%</i>

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Jurupa Valley (91752)
Total Affected Community Population: 35,892

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community
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		Population
<i>White</i>	<i>18,151</i>	<i>31%</i>
<i>Black or African American</i>	<i>1,800</i>	<i>3%</i>
<i>American Indian or Alaska Native</i>	<i>310</i>	<i>1%</i>
<i>Asian</i>	<i>2,979</i>	<i>5%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>82</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>21,997</i>	<i>38%</i>
<i>More than one</i>	<i>3,038</i>	<i>5%</i>
<i>Some other race alone</i>	<i>9,532</i>	<i>16%</i>

Source: 2020: ACS 5-Year Estimates

Affected Community: City of Chino (91710)
Total Affected Community Population: 79,903

Demographic Group within Affected Community	Number of People in Minority Group	Percent of Total Affected Community Population
<i>White</i>	<i>41,764</i>	<i>33%</i>
<i>Black or African American</i>	<i>2,783</i>	<i>2%</i>
<i>American Indian or Alaska Native</i>	<i>464</i>	<i>0%</i>
<i>Asian</i>	<i>12,463</i>	<i>10%</i>
<i>Native Hawaiian or Other Pacific Islander</i>	<i>533</i>	<i>0%</i>
<i>Hispanic or Latino</i>	<i>45,674</i>	<i>36%</i>
<i>More than one</i>	<i>7,428</i>	<i>6%</i>
<i>Some other race alone</i>	<i>14,468</i>	<i>12%</i>

Source: 2020: ACS 5-Year Estimates

Limited English Proficiency (LEP).

The goal of all language access planning and implementation is to ensure that **OIAA** communicates effectively with limited English proficient (LEP) individuals. Effective language access requires self-assessment and planning. The next table lists non-English languages⁷ that are spoken in LEP households in the Affected Communities. The data source is **American Community Survey for San Bernardino County**.

The threshold we have used for identifying the languages with significant LEP populations is the DOT LEP Policy Guidance safe harbor threshold, which is 5% or 1,000, whichever is less.⁸ The safe harbor for our community is **1000**. Please refer to the end of this document to find data for all languages in our community.

⁷ Recommend using language groups from the U.S. Census, and using data for the “Speak English less than ‘very well’” category for each language over the threshold.

⁸ See the DOT LEP Policy Guidance at <https://www.federalregister.gov/d/05-23972/p-133>. The safe harbor provisions apply to the translation of written documents only; however, it provides a consistent starting point for identifying significant LEP populations.

Languages Spoken by LEP Population that Meet the Safe Harbor Threshold	Number	Margin of Error
<i>Spanish</i>	730,329	±15,949
<i>Chinese (incl. Mandarin, Cantonese)</i>	43,164	±5,175
<i>Tagalog (incl. Filipino)</i>	25,455	±3,742
<i>Arabic</i>	14,149	±4,375
<i>Korean</i>	10,721	±2,511
<i>Ilocano, Samoan, Hawaiian, or other Austronesian languages</i>	10,712	±3,708
<i>Vietnamese</i>	10,612	±2,379
<i>Yoruba, Twi, Igbo, or other languages of Western Africa</i>	5,638	±2,773
<i>German</i>	3,627	±1,634
<i>Japanese</i>	3,379	±2,366
<i>Other Indo-European languages</i>	3,268	±1,745
<i>Urdu</i>	3,156	±1,426
<i>Thai, Lao, or other Tai-Kadai languages</i>	3,099	±1,382
<i>French (incl. Cajun)</i>	3,036	±1,289
<i>Gujarati</i>	2,617	±1,261
<i>Khmer</i>	2,384	±1,317
<i>Portuguese</i>	2,314	±1,104
<i>Punjabi</i>	1,560	±1,206
<i>Persian (incl. Farsi, Dari)</i>	1,555	±1,079
<i>Hindi</i>	1,535	±1,010
<i>Amharic, Somali, or other Afro-Asiatic languages</i>	1,441	±1,390
<i>Armenian</i>	1,414	±945
<i>Telugu</i>	1,228	±1,165

Source: 2021: ACS 1-Year Estimates

Frequency of contact with LEP individuals at the airport and airport-related activities (all languages):

Languages Spoken by LEP Persons	A few times a year (12 or less days a year)	Several times a month (13 to 51 days a year)	At least once a week (52 to 364 days a year)	Every day (365 days a year)
<i>Spanish</i>				X
<i>Chinese (incl. Mandarin, Cantonese)</i>			X	
<i>Tagalog (incl. Filipino)</i>			X	
<i>Arabic</i>		X		
<i>Korean</i>		X		
<i>Ilocano, Samoan, Hawaiian, or other Austronesian languages</i>		X		
<i>Vietnamese</i>		X		
<i>Yoruba, Twi, Igbo, or other languages</i>	X			

<i>of Western Africa</i>				
<i>German</i>	X			
<i>Japanese</i>	X			
<i>Other Indo-European languages</i>	X			
<i>Urdu</i>	X			
<i>Thai, Lao, or other Tai-Kadai languages</i>	X			
<i>French (incl. Cajun)</i>	X			
<i>Gujarati</i>	X			
<i>Khmer</i>	X			
<i>Portuguese</i>	X			
<i>Punjabi</i>	X			
<i>Persian (incl. Farsi, Dari)</i>	X			
<i>Hindi</i>	X			
<i>Amharic, Somali, or other Afro-Asiatic languages</i>	X			
<i>Armenian</i>	X			
<i>Telugu</i>	X			

Additional languages spoken by significant numbers of LEP persons in the Affected Communities, local schools, emergency service providers, and others, include

Additional Languages Spoken

<i>None</i>

This information is updated annually⁹ through checking the following resources:

Data Sources for Languages Spoken in Affected Community	Website link to Data Source
<i>U.S. Census Bureau</i>	https://data.census.gov/cedsci/table?q=B16001&tid=ACSDT1Y2019.B16001

Beneficiary Diversity.

Demographic information is collected from airport customers, attendees at community meetings, and businesses seeking opportunities at the airport, through voluntary disclosures.

Description of Beneficiary Demographic Information Collection Methods

- *Airports Council International (ACI) conducts the Airport Service Quality (ASQ) survey. It's an 18-question survey that is conducted in T2 and T4 and measures the overall customer*

⁹ Data should be kept up-to-date, but this plan does not need to be updated for incremental data changes during the Plan's 3-year period.

satisfaction. The data is collected by a third party and submitted directly to ACI. Satisfaction results are shared on a quarterly basis for all participating airports.

- OIAA will, on a voluntary basis, collect disclosed demographic data for those who participate in small business workshops, pre-bid meetings, and other public meetings through registration forms, surveys, and other means of collecting information. This could be during event registration, at the beginning or end of meetings, via follow-up surveys, through public wi-fi access applications, or other available methods.
- OIAA has demographic information for businesses that submit bids, proposals, or offers that are available through OpenGov.com. Additionally, OIAA collects demographic information for all Disadvantaged Business Enterprise (DBE) and Airport Concession Disadvantaged Business Enterprise (ACDBE) programs.
- As part of its complimentary Wi-Fi offering, OIAA will request voluntary demographic information.

Staff and Advisory Board Diversity.

Demographic information is collected from airport program employees and members of planning and advisory boards, through voluntary disclosures.

Description of Employee and Advisory Board Demographic Information Collection Methods

- Employees are asked to submit voluntary confidential demographic information at time of hiring. Job applicants are asked to submit the same information when submitting their job application through the Ontario International Airport Authority employment website.
- OIAA does not currently collect demographic information for all board members, but we are currently evaluating and working on a process to include it in our board meetings. Some options include voluntary disclosure on sign-in sheets for meetings of the Board or Airport Commissioners on a quarterly or bi-annual basis.

7. Potential or Known Community Impacts

Projects or services receiving federal financial assistance have the potential to touch so many aspects of American life. Thus, in general, no OIAA activity must have a discriminatory disparate impact on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age. This means that policies or procedures that have a disparate impact would require a well-documented substantial legitimate nondiscriminatory justification, summarized below. Impacts to protected communities must be avoided or minimized to the extent possible. No project with a discriminatory impact on protected communities will be undertaken.¹⁰

¹⁰ In order to carry out an alternative with a discriminatory impact, the airport sponsor must demonstrate that there was a substantial legitimate justification for the decision. The sponsor must also show that alternatives with less discriminatory impacts were meaningfully considered and rejected for legitimate reasons.

The following airport facilities are already in use or under construction and expected to be in use within the next 3 years:

Existing Airport Facilities	Affected Community Impacted by Operation of the Facility
<i>Fedex Vehicle Maintenance Building</i>	<i>None</i>
<i>Fedex Sort Building</i>	<i>None</i>
<i>United Service Organizations (USO)</i>	<i>None</i>
<i>Terminal 1 (Vacant)</i>	<i>None</i>
<i>Terminal 1 - East Baggage (Vacant)</i>	<i>None</i>
<i>International Arrivals Facility</i>	<i>None</i>
<i>Fuel Farm</i>	<i>None</i>
<i>Terminal 2</i>	<i>None</i>
<i>Terminal 4</i>	<i>None</i>
<i>Consolidated Rental Car Facility (CONRAC)</i>	<i>None</i>
<i>FAA Air Traffic Control Tower (ATCT)</i>	<i>None</i>
<i>FAA Facilities/ASR-9</i>	<i>None</i>
<i>Admin East (Temporary)</i>	<i>None</i>
<i>Airport Administration</i>	<i>None</i>
<i>Guardian Jet Center (Hangar)</i>	<i>None</i>
<i>Guardian Jet Center Main Building</i>	<i>None</i>

The following airport facility projects (including all alternatives) are in construction or expected to be in construction within the next 3 years:

Airport Facility Construction Projects	Affected Community Impacted by Construction of the Facility
<i>Parking Lot Improvements (Lot 5)</i>	<i>None</i>
<i>Admin. Office Reconfiguration</i>	<i>None</i>
<i>Security Screening Checkpoint Expansion</i>	<i>None</i>
<i>Airport Drive Rehabilitation</i>	<i>None</i>
<i>Avion Realignment & Cucamonga Channel Bridge</i>	<i>None</i>
<i>Admin. Office Electric Vehicle Charging Stations</i>	<i>None</i>
<i>Parking Lot Improvements (Lot 2 & Lot 4)</i>	<i>None</i>

We have analyzed the above existing facilities and facility construction projects for disparate impacts on the basis of race, color, or national origin (including LEP) in Affected Communities. The following have disparate impacts:

Facilities or Construction Projects with Disparate Impacts	Affected Community Impacted	Impact Can Be Eliminated?
<i>None</i>	<i>None</i>	<i>N/A</i>

Justifications:

Facilities or Construction	Justification
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Projects

<i>None</i>	<i>None</i>
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8. Limited English Proficiency (LEP)

Executive Order 13166

In creating a Language Assistance Plan, the OIAA will consider the volume, proportion, or frequency of contact with LEP persons in determining the appropriate language assistance to provide.

In Community Statistics section, we identified the following languages spoken by LEP persons in Affected Communities:

Language
<i>Spanish</i>
<i>Chinese (incl. Mandarin, Cantonese)</i>
<i>Tagalog (incl. Filipino)</i>
<i>Arabic</i>
<i>Korean</i>
<i>Ilocano, Samoan, Hawaiian, or other Austronesian languages</i>
<i>Vietnamese</i>
<i>Yoruba, Twi, Igbo, or other languages of Western Africa</i>
<i>German</i>
<i>Japanese</i>
<i>Other Indo-European languages</i>
<i>Urdu</i>
<i>Thai, Lao, or other Tai-Kadai languages</i>
<i>French (incl. Cajun)</i>
<i>Gujarati</i>
<i>Khmer</i>
<i>Portuguese</i>
<i>Punjabi</i>
<i>Persian (incl. Farsi, Dari)</i>
<i>Hindi</i>
<i>Amharic, Somali, or other Afro-Asiatic languages</i>
<i>Armenian</i>
<i>Telugu</i>

OIAA also collects data for languages spoken by airport guests.¹¹ Data sources include:

¹¹ We aim to provide appropriate language assistance services to every LEP person encountered. This includes instances when LEP statistical data for a particular language was not available beforehand, or the safe harbor threshold for written translation was not met.

Data Sources for Languages Spoken by Airport Guests	Website link to Data Source
<i>Airport language line usage data</i>	<i>www.languageline.com</i>
<i>Airline-provided data</i>	<i>N/A</i>
<i>Assumption from flight origin / destination</i>	<i>N/A</i>
<i>Assistance requests to airport information desks</i>	<i>N/A</i>

Based on the above data, the following additional languages have been identified as likely to be spoken by LEP airport guests:

Language
<i>None</i>

The Title VI Coordinator will also actively engage with community educators, community groups, places of work, business groups, social groups, and the like to confirm that translation and interpretation services are accurate and effective. Additionally, the Title VI Coordinator will inform leadership and staff of the **OIAA** of the responsibility to provide language access. We have made the following plans to provide translation services free of charge to ensure that individuals with LEP have access to the benefits of the airport:

Translation Services:

- All written notices contain a statement in the identified languages, when appropriate, of how to receive translated written materials.
- The following vendors have been identified for written translations:

Translation Vendors	Languages
<i>Total Recall Captioning Inc.</i>	<i>All above languages</i>

- Information regarding translation services can be obtained at:

Location for Translation Assistance	Languages
<i>Airport website request form</i>	<i>All above languages</i>
<i>Airport website translate view</i>	<i>Spanish, Chinese</i>
<i>Volunteer multi-lingual staff pool</i>	<i>TBD – In Development</i>
<i>Ontario Airport Customer Experience Specialists (O.A.C.E.S.)</i>	<i>All above languages</i>
<i>Airport Information Desks</i>	<i>All above languages</i>

Interpretation Services:

- The following vendors have been identified for interpretation services:

Interpretation Vendors	Languages
<i>Total Recall Captioning Inc.</i>	<i>All above languages</i>

- Information regarding interpretation services can be obtained at:

Location for Interpretation Assistance	Languages
<i>Airport website request form</i>	<i>All above languages</i>
<i>Ontario Airport Customer Experience Specialists (O.A.C.E.S.)</i>	<i>All above languages</i>
<i>Airport Information Desks</i>	<i>All above languages</i>

Description of Interpretation Assistance Processes

- *The Coordinator will develop and maintain a list of multilingual employees, the languages they speak, and their associated office telephone numbers. The list indicates whether each employee is proficient to provide interpretation and/or translation services. The list will be updated annually and provided to all airport employees. Generally, these employee volunteers are available to assist members of the public with verbal real-time interpretation, during normal business hours.*
- *The airport is currently evaluating vendors that will be able to provide on-demand telephone interpretation services to airport guests. Airport Information Desk volunteers and Ontario Airport Customer Experience Specialists (OACES) team currently utilize online resources (e.g. Google Translate, Microsoft Translator, etc.) to help airport guests in interpretation services.*

9. Transportation

49 Part CFR 21 Appendix C (a)(1)(ix)

In the Community Statistics section of this plan, we identified Affected Communities and provided demographic and related data for the community populations. The minority and disadvantaged community areas located within the Affected Communities are identified below. Other minority and disadvantaged community areas that are near the airport but not within Affected Communities are also identified below.

We have coordinated with **a handful of transit authorities, some of which include Amtrak, Foothill Transit, Metrolink, Omnitrans, Orange County Transportation Authority, Riverside Transit Authority, etc.** to encourage them to provide transit service access between the airport and these areas.

The following chart identifies existing and planned transit services connecting the airport employment centers with the identified minority and disadvantaged community areas.

Minority and/or Disadvantaged Community Areas	Transit Service	Planned or Existing
City of Fontana	Fixed-route buses	Existing

City of Ontario	Fixed-route buses	Existing
City of Montclair	Fixed-route buses	Existing
City of Pomona	Fixed-route buses	Existing
City of Rancho Cucamonga	Fixed-route buses	Existing
City of San Bernardino	Fixed-route buses	Planned
City of Riverside	Fixed-route buses	Planned

10. Minority Businesses

49 CFR 21 Appendix C (a)(1)(x)

Bids for airport concessions and other business opportunities are solicited from area minority and woman-owned businesses through the following methods:

Airport Business Opportunity	Minority Business Outreach Methods
<i>Concessions</i>	• <i>Advertise business opportunities through OpenGov</i> • <i>Advertise through all local chambers and various email lists</i> • <i>Attend Industry and other outreach events</i> • <i>Developing targeted notification to certified ACDBEs, SBEs, MWBEs, & MWSBEs</i>
<i>Formal & Informal Solicitations (Including DBE-Funded Projects)</i>	• <i>Advertise business opportunities through OpenGov</i> • <i>Advertise through all local chambers and various email lists</i> • <i>Attend Industry and other outreach events</i> • <i>Partnering with AGC to identify new opportunities and firms</i> • <i>Developing targeted notification to certified DBEs, SBEs, MWBEs, & MWSBEs</i>

Selections are in compliance with Title VI, Part 21, and related requirements. Information on the award process and documentation for specific bid decisions is kept with **the OIAA Procurement and Contracts Division**.

11. Training

New employee orientation incorporates Title VI training. Topics include:

- Title VI and related laws prohibit discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age
- Title VI complaints must be forwarded to the Coordinator
- Protections against retaliation for filing civil rights complaints or related actions
- Title VI notices must be displayed throughout the airport public facilities
- All contracts must include Title VI clauses

- Language interpretation and translation services
- Cultural and community relations sensitivity training
- Anti-harassment training

Refresher information will be provided annually.

12. Compliance Reviews, Audits, Complaints, Lawsuits, and Other Investigations

FAA Notification. The Coordinator will notify FAA of any pending investigations and reviews, including:

- Compliance reviews or audits concerning civil rights requirements¹²
- Complaints, lawsuits, or other investigations alleging noncompliance with civil rights requirements¹³

As discussed in the Title VI Complaints Section, Title VI complaints must be forwarded to FAA contacts within 15 days of receipt. For all other civil rights investigations, **OIAA** must notify FAA contacts of any new investigations prior to grant execution.

At regular intervals, the Coordinator will provide FAA contacts with status updates for the investigations and reviews, until completed. For each existing investigation or review completed within 5 years of this plan, the Coordinator will also provide a statement about the outcome, unless previously provided.

13. Title VI Complaints

49 CFR 21.11; 49 CFR 21 Appendix C (b)(3); 28 CFR 42.406(d)

Scope. These procedures are for complaints of discrimination under Title VI and related laws (hereafter “Title VI Complaints.” In order to be a Title VI Complaint, the complaint must:

1. Allege discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age or violations administrative requirements under Title VI or related laws.

¹² Includes any Title VI, ADA, Sec. 504, Title VII/EEO, or other civil rights program compliance review or audit to be performed on the airport sponsor or any of its sub-recipients by any State, local or Federal agency.

¹³ Includes allegations of discrimination based on race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age, whether because of actions of the airport sponsor itself, or its employees, contractors, or tenants. Includes noncompliance with related administrative requirements under civil rights laws.

2. Not only be for employment matters¹⁴
3. Allege misconduct by the **OIAA or its sub-recipients**, including airport employees, contractors, concessionaires, lessees, or tenants.
4. Concern about an airport facility or actions by OIAA including airport employees, contractors, concessionaires, lessees, or tenants.

Rights. Any person who believes that he or she has been subjected to discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age has the right to file a complaint with the **OIAA**. Alternatively, they can file a formal complaint with an outside agency, such as the U.S. Departments of Justice or Transportation, or the Federal Aviation Administration (FAA), or seek other legal remedies.

Receipt of Complaint. The Coordinator will log in the complaint and promptly send copies of the complaint to **the Chief Executive Officer, Human Resources Director, and any other office, as necessary.**

Complaints must be filed within **180** days of the discriminatory event, must be in writing, and must be delivered to:

Jamaal Avilez, Chief Administrative Officer & Title VI Coordinator
1923 E Avion Dr, Ontario, CA 91761
909-544-5387, BECompliance@flyontario.com

If a complaint is initially made by phone, it must be supplemented with a written complaint before **180** days after the discriminatory event has passed. If a verbal complaint is received, the complainant should be given a copy of the Airport Discrimination Complaint Procedures and instructed to submit a written complaint. Accommodation will be provided upon request to individuals unable to file a written complaint due to a disability.

Initial Procedure. The Coordinator may meet with the complainant to clarify the issues, obtain additional information, and determine if informal resolution might be possible in lieu of an investigation. If successfully resolved, the Coordinator will issue a closure letter to the complainant, record the disposition in the complaints log, and report the resolution to FAA.

Discrimination Complaint Referral Procedure

Internal Complaint Referral. All Title VI complaints must be promptly forwarded to the Coordinator within **48 hours**.

Initial FAA Notification. A copy of each Title VI complaint will be forwarded to the FAA within 15 days of initial receipt (not the date that the Coordinator was notified). The Coordinator

¹⁴ Complaints of employment discrimination must be addressed as required by EEOC and other applicable authorities with jurisdiction over employment matters. If an Airport sponsor employment activity is supported by FAA-provided financial assistance or it is alleged that the employment discrimination affects the broader airport program, complaints about that activity must also be reported to FAA.

will forward a copy of the complaint and a statement describing all actions taken to resolve the matter, and the results thereof to the FAA Civil Rights staff. (Note: complaints based on disability do not have to be forwarded to FAA.) To transmit complaint information to the FAA, the Coordinator will **upload and submit all relevant information to the FAA Civil Rights Connect System**. The Coordinator will also seek technical assistance from FAA, as needed, throughout complaint intake, investigation and resolution process.

Investigation Procedure

Assignment of Investigator. The Coordinator will immediately begin the investigation or designate an investigator.

Cooperation with FAA. The Coordinator will promptly investigate all Title VI complaints, including those referred by the FAA for investigation. If the FAA is investigating a complaint against **OIAA**, the Coordinator will avoid interfering with the FAA investigation, cooperate with the FAA when needed, and share factual information with the FAA.

Prompt Investigation. The Coordinator will make every effort to complete discrimination complaint investigations within **60** calendar days after the complaint is received. Some investigations may take longer with a justification for the delay and assurance that the investigation is being completed as quickly as possible.

Contact with Complainant. The Coordinator will meet with the complainant to clarify the issues and obtain additional information, and also speak with community members and potential witnesses, as appropriate.

Investigation Report. After completing the investigation, the Coordinator will prepare a written report.

Consultation with Legal Counsel. In each case, the Coordinator will consult with Legal Counsel regarding the investigation and the report. Airport Legal Counsel will ensure that the report is consistent with the DOT and FAA Title VI nondiscrimination requirements.

Prompt Resolution of Disputes. The Coordinator will emphasize voluntary compliance and quickly and fairly resolve disputes with complainants, or with contractors, tenants, or other persons, in coordination through the Human Resources Department and the Title VI Coordinator.

Forwarding Report and Response to Complainant. At the completion of the investigation, the complainant and respondent will receive a letter of findings and determination of the investigation and any applicable resolution. The letter transmitting the findings and any applicable resolution will state **OIAA**'s conclusion regarding whether unlawful discrimination occurred, and will describe the complainant's appeal rights. A summary of the investigation report, any appeal, or follow-up actions will be sent to the FAA via email and/or the **FAA Civil Rights Connect System**.

Appeal Rights. The complainant must be notified of their right to appeal the findings or determinations, and of the procedures and requirements for an appeal:

- The complainant may appeal in writing to the **Coordinator**.
- The written appeal must be received **within seven** business days after receipt of the written decision.
- The written appeal must contain all arguments, evidence, and documents supporting the basis for the appeal.
- The **Chief Executive Officer** will issue a final written decision in response to the appeal.

Avoiding Future Discrimination. In addition to taking action with respect to any specific instances of discrimination, the **OIAA** will identify and implement measures to reduce the chances of similar discrimination in the future.

Intimidation and Retaliation Prohibited. **OIAA** employees, contractors, and tenants will not intimidate or retaliate against a person who has filed a complaint alleging discrimination.

For information on filing a complaint with DOT/FAA, please contact **Jamaal Avilez**

This complaint procedure is shared with the public through the following methods:

Website, In-person, and Other Distribution Methods

1. OIAA website, Title VI page at www.flyontario.com

2. A copy of the approved complaint procedure will be available at the Ontario International Airport Information Desks

14. Population / Language Data

Table: ACSDT1Y2021.B16001

WEB ADDRESS	https://data.census.gov/table?q=b16001&g=050XX00US06071&tid=ACSDT1Y2021.B16001
TABLE NOTES	Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties. Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Technical Documentation section. Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section. Source: U.S. Census Bureau, 2021 American Community Survey 1-Year Estimates Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables. In 2016, changes were made to the languages and language categories presented in tables B16001, C16001, and B16002. For more information, see: 2016 Language Data User note. The 2021 American Community Survey (ACS) data generally reflect the March 2020 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineations due to differences in the effective dates of the geographic entities. Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Table: ACSDT1Y2021.B16001

	Explanation of Symbols:- The estimate could not be computed because there were an insufficient number of sample observations. For a ratio of medians estimate, one or both of the median estimates falls in the lowest interval or highest interval of an open-ended distribution. For a 5-year median estimate, the margin of error associated with a median was larger than the median itself.N The estimate or margin of error cannot be displayed because there were an insufficient number of sample cases in the selected geographic area. (X) The estimate or margin of error is not applicable or not available.median- The median falls in the lowest interval of an open-ended distribution (for example "2,500-")median+ The median falls in the highest interval of an open-ended distribution (for example "250,000+").** The margin of error could not be computed because there were an insufficient number of sample observations.*** The margin of error could not be computed because the median falls in the lowest interval or highest interval of an open-ended distribution.***** A margin of error is not appropriate because the corresponding estimate is controlled to an independent population or housing estimate. Effectively, the corresponding estimate has no sampling error and the margin of error may be treated as zero.
COLUMN NOTES	None

Table: ACSDT1Y2021.B16001

	San Bernardino County, California	
Label	Estimate	Margin of Error
Total:	2,051,038	±473
Speak only English	1,154,897	±16,010
Spanish:	730,329	±15,949
Speak English "very well"	493,585	±13,249
Speak English less than "very well"	236,744	±9,070
French (incl. Cajun):	3,036	±1,289
Speak English "very well"	2,453	±1,079
Speak English less than "very well"	583	±421
Haitian:	316	±399
Speak English "very well"	231	±376
Speak English less than "very well"	85	±144
Italian:	986	±725
Speak English "very well"	692	±569
Speak English less than "very well"	294	±418
Portuguese:	2,314	±1,104
Speak English "very well"	1,748	±1,011
Speak English less than "very well"	566	±312
German:	3,627	±1,634
Speak English "very well"	3,256	±1,577
Speak English less than "very well"	371	±314
Yiddish, Pennsylvania Dutch or other West Germanic languages:	987	±676
Speak English "very well"	880	±614
Speak English less than "very well"	107	±132
Greek:	566	±730
Speak English "very well"	566	±730
Speak English less than "very well"	0	±218
Russian:	603	±631
Speak English "very well"	286	±284
Speak English less than "very well"	317	±386
Polish:	743	±837
Speak English "very well"	403	±406
Speak English less than "very well"	340	±470
Serbo-Croatian:	287	±485
Speak English "very well"	287	±485
Speak English less than "very well"	0	±218

Table: ACSDT1Y2021.B16001

	San Bernardino County, California	
Label	Estimate	Margin of Error
Ukrainian or other Slavic languages:	803	±964
Speak English "very well"	623	±927
Speak English less than "very well"	180	±294
Armenian:	1,414	±945
Speak English "very well"	1,267	±934
Speak English less than "very well"	147	±180
Persian (incl. Farsi, Dari):	1,555	±1,079
Speak English "very well"	1,022	±720
Speak English less than "very well"	533	±472
Gujarati:	2,617	±1,261
Speak English "very well"	1,767	±1,014
Speak English less than "very well"	850	±776
Hindi:	1,535	±1,010
Speak English "very well"	1,301	±838
Speak English less than "very well"	234	±335
Urdu:	3,156	±1,426
Speak English "very well"	2,564	±1,277
Speak English less than "very well"	592	±394
Punjabi:	1,560	±1,206
Speak English "very well"	891	±658
Speak English less than "very well"	669	±630
Bengali:	903	±674
Speak English "very well"	755	±547
Speak English less than "very well"	148	±196
Nepali, Marathi, or other Indic languages:	339	±258
Speak English "very well"	339	±258
Speak English less than "very well"	0	±218
Other Indo-European languages:	3,268	±1,745
Speak English "very well"	2,833	±1,696
Speak English less than "very well"	435	±286
Telugu:	1,228	±1,165
Speak English "very well"	1,228	±1,165
Speak English less than "very well"	0	±218
Tamil:	605	±485

Table: ACSDT1Y2021.B16001

	San Bernardino County, California	
Label	Estimate	Margin of Error
Speak English "very well"	605	±485
Speak English less than "very well"	0	±218
Malayalam, Kannada, or other Dravidian languages:	165	±215
Speak English "very well"	165	±215
Speak English less than "very well"	0	±218
Chinese (incl. Mandarin, Cantonese):	43,164	±5,175
Speak English "very well"	17,440	±2,393
Speak English less than "very well"	25,724	±3,837
Japanese:	3,379	±2,366
Speak English "very well"	2,348	±1,800
Speak English less than "very well"	1,031	±685
Korean:	10,721	±2,511
Speak English "very well"	5,227	±1,504
Speak English less than "very well"	5,494	±1,632
Hmong:	116	±191
Speak English "very well"	53	±88
Speak English less than "very well"	63	±104
Vietnamese:	10,612	±2,379
Speak English "very well"	4,487	±1,627
Speak English less than "very well"	6,125	±1,598
Khmer:	2,384	±1,317
Speak English "very well"	1,147	±829
Speak English less than "very well"	1,237	±886
Thai, Lao, or other Tai-Kadai languages:	3,099	±1,382
Speak English "very well"	1,940	±1,070
Speak English less than "very well"	1,159	±734
Other languages of Asia:	904	±558
Speak English "very well"	283	±234
Speak English less than "very well"	621	±515
Tagalog (incl. Filipino):	25,455	±3,742
Speak English "very well"	17,860	±2,972
Speak English less than "very well"	7,595	±1,675
Ilocano, Samoan, Hawaiian, or other Austronesian languages:	10,712	±3,708

Table: ACSDT1Y2021.B16001

	San Bernardino County, California	
Label	Estimate	Margin of Error
Speak English "very well"	6,554	±2,740
Speak English less than "very well"	4,158	±1,783
Arabic:	14,149	±4,375
Speak English "very well"	9,071	±2,644
Speak English less than "very well"	5,078	±2,210
Hebrew:	426	±411
Speak English "very well"	426	±411
Speak English less than "very well"	0	±218
Amharic, Somali, or other Afro-Asiatic languages:	1,441	±1,390
Speak English "very well"	756	±674
Speak English less than "very well"	685	±832
Yoruba, Twi, Igbo, or other languages of Western Africa:	5,638	±2,773
Speak English "very well"	3,995	±1,885
Speak English less than "very well"	1,643	±1,152
Swahili or other languages of Central, Eastern, and Southern Africa:	164	±164
Speak English "very well"	140	±157
Speak English less than "very well"	24	±41
Navajo:	90	±143
Speak English "very well"	0	±218
Speak English less than "very well"	90	±143
Other Native languages of North America:	141	±169
Speak English "very well"	133	±170
Speak English less than "very well"	8	±13
Other and unspecified languages:	604	±458
Speak English "very well"	374	±336
Speak English less than "very well"	230	±332

POVERTY STATUS IN THE PAST 12 MONTHS		
Note: The table shown may have been modified by user selections. Some information may be missing.		
DATA NOTES		
TABLE ID:	S1701	
SURVEY/PROGRAM:	American Community Survey	
VINTAGE:	2020	
DATASET:	ACSST5Y2020	
PRODUCT:	ACS 5-Year Estimates Subject Tables	
UNIVERSE:	None	
FTP URL:	None	
API URL:	https://api.census.gov/data/2020/acs/acs5/subject	
USER SELECTIONS		
TOPICS	Poverty	
GEOS	ZCTA5 91764; ZCTA5 91761; ZCTA5 91762; ZCTA5 91763; ZCTA5 91786; ZCTA5 91730; ZCTA5 92337; ZCTA5 91752; ZCTA5 91710	
EXCLUDED COLUMNS	None	
APPLIED FILTERS	None	
APPLIED SORTS	None	
PIVOT & GROUPING		
PIVOT COLUMNS	None	
PIVOT MODE	Off	
ROW GROUPS	None	
VALUE COLUMNS	None	

Table: ACSST5Y2020.S1701

WEB ADDRESS	https://data.census.gov/table?q=poverty&g=860XX00US91710,91730,91752,91761,91762,91763,91764,91786,92337&tid=ACSST5Y2020.S1701
TABLE NOTES	Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, for 2020, the 2020 Census provides the official counts of the population and housing units for the nation, states, counties, cities, and towns. For 2016 to 2019, the Population Estimates Program provides estimates of the population for the nation, states, counties, cities, and towns and intercensal housing unit estimates for the nation, states, and counties. Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Technical Documentation section. Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section. Source: U.S. Census Bureau, 2016-2020 American Community Survey 5-Year Estimates Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables. Dollar amounts are adjusted to respective calendar years. For more information, see: Change to Income Deficit. The 2016-2020 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances, the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineation lists due to differences in the effective dates of the geographic entities. Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Table: ACSST5Y2020.S1701

	Explanation of Symbols:- The estimate could not be computed because there were an insufficient number of sample observations. For a ratio of medians estimate, one or both of the median estimates falls in the lowest interval or highest interval of an open-ended distribution.N The estimate or margin of error cannot be displayed because there were an insufficient number of sample cases in the selected geographic area. (X) The estimate or margin of error is not applicable or not available.median- The median falls in the lowest interval of an open-ended distribution (for example "2,500-")median+ The median falls in the highest interval of an open-ended distribution (for example "250,000+").** The margin of error could not be computed because there were an insufficient number of sample observations.*** The margin of error could not be computed because the median falls in the lowest interval or highest interval of an open-ended distribution.***** A margin of error is not appropriate because the corresponding estimate is controlled to an independent population or housing estimate. Effectively, the corresponding estimate has no sampling error and the margin of error may be treated as zero.
COLUMN NOTES	None

	ZCTAS 91710						ZCTAS 91730						ZCTAS 91752					
	Total		Below poverty level		Percent below poverty level		Total		Below poverty level		Percent below poverty level		Total		Below poverty level			
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error		
Population for whom poverty status is determined	79,903	±2,015	7,297	±1,153	9.1%	±1.4	71,824	±2,400	7,113	±1,112	9.9%	±1.5	35,892	±2,245	4,011	±1,222		
AGE																		
Under 18 years	19,430	±1,114	2,062	±483	10.6%	±2.4	16,853	±1,064	2,136	±479	12.7%	±2.7	9,369	±951	1,473	±627		
Under 5 years	5,424	±688	488	±196	9.0%	±2.7	5,802	±893	821	±327	14.2%	±5.3	2,487	±391	339	±201		
5 to 17 years	14,006	±954	1,574	±396	11.2%	±2.7	11,051	±934	1,315	±316	11.9%	±2.6	6,882	±823	1,134	±469		
Related children of householder under 18	19,401	±1,114	2,033	±482	10.5%	±2.4	16,817	±1,065	2,101	±476	12.5%	±2.7	9,317	±956	1,421	±628		
18 to 64 years	50,806	±1,949	4,414	±741	8.7%	±1.3	46,864	±1,816	4,311	±722	9.2%	±1.3	22,803	±1,618	2,250	±622		
18 to 34 years	19,208	±1,014	1,771	±406	9.2%	±1.9	20,490	±1,449	2,160	±423	10.5%	±2.1	9,041	±918	951	±395		
35 to 64 years	31,598	±1,377	2,643	±504	8.4%	±1.5	26,374	±1,335	2,151	±453	8.2%	±1.7	13,762	±998	1,299	±325		
60 years and over	14,743	±900	1,138	±263	7.7%	±1.7	11,888	±1,055	1,198	±348	10.1%	±2.8	5,383	±510	464	±127		
65 years and over	9,667	±663	821	±223	8.5%	±2.2	8,107	±861	666	±279	8.2%	±3.4	3,720	±389	288	±109		
SEX																		
Male	40,183	±1,341	3,717	±668	9.3%	±1.6	33,294	±1,614	3,148	±646	9.5%	±1.8	17,602	±1,305	1,908	±664		
Female	39,720	±1,268	3,580	±593	9.0%	±1.4	38,530	±1,518	3,965	±640	10.3%	±1.7	18,290	±1,273	2,103	±636		
RACE AND HISPANIC OR LATINO ORIGIN																		
White alone	41,764	±1,738	3,317	±725	7.9%	±1.7	34,336	±2,125	2,922	±666	8.5%	±1.9	18,151	±1,733	2,075	±961		
Black or African American alone	2,783	±788	365	±231	13.1%	±7.9	9,338	±1,419	868	±341	9.3%	±3.8	1,800	±583	243	±206		
American Indian and Alaska Native alone	464	±293	6	±9	1.3%	±2.3	902	±545	107	±109	11.9%	±13.1	310	±198	0	±28		
Asian alone	12,463	±1,100	1,175	±421	9.4%	±3.3	10,351	±1,586	1,238	±708	12.0%	±6.3	2,979	±598	286	±241		
Native Hawaiian and Other Pacific Islander alone	533	±400	208	±279	39.0%	±44.0	293	±184	96	±99	32.8%	±23.8	82	±62	21	±33		
Some other race alone	14,468	±1,658	1,779	±641	12.3%	±4.2	9,359	±1,797	1,369	±613	14.6%	±6.3	9,532	±1,623	1,297	±412		
Two or more races	7,428	±1,510	447	±269	6.0%	±3.5	7,245	±1,298	513	±253	7.1%	±3.4	3,038	±809	89	±77		
Hispanic or Latino origin (of any race)	45,674	±2,408	4,143	±909	9.1%	±1.8	29,287	±2,032	2,976	±697	10.2%	±2.3	21,997	±1,831	2,658	±835		
White alone, not Hispanic or Latino	17,278	±1,369	1,388	±382	8.0%	±2.0	15,567	±1,468	1,717	±434	8.8%	±2.3	8,379	±1,228	742	±403		
EDUCATIONAL ATTAINMENT																		
Population 25 years and over	53,747	±1,743	4,255	±681	7.9%	±1.2	48,349	±1,915	4,285	±688	8.9%	±1.4	22,858	±1,545	2,126	±556		
Less than high school graduate	9,037	±914	1,375	±347	15.2%	±3.4	4,929	±630	777	±254	15.8%	±5.1	5,101	±692	914	±264		
High school graduate (includes equivalency)	13,172	±1,306	1,126	±316	8.5%	±2.5	9,322	±925	1,121	±301	12.0%	±2.8	6,231	±703	423	±165		
Some college, associate's degree	17,286	±895	1,179	±375	6.8%	±2.1	18,578	±1,342	1,591	±388	8.6%	±2.1	6,995	±916	701	±330		
Bachelor's degree or higher	14,252	±1,085	575	±184	4.0%	±1.3	15,520	±1,191	796	±279	5.1%	±1.8	4,531	±658	88	±60		
EMPLOYMENT STATUS																		
Civilian labor force 16 years and over	41,652	±1,448	1,906	±400	4.6%	±0.9	38,564	±1,743	1,962	±394	5.1%	±1.0	17,494	±1,537	903	±237		
Employed	39,717	±1,425	1,594	±326	4.0%	±0.8	35,927	±1,638	1,255	±319	3.5%	±0.9	16,464	±1,407	627	±207		
Male	21,134	±957	866	±225	4.1%	±1.1	18,292	±1,101	648	±198	3.5%	±1.1	9,211	±863	381	±137		
Female	18,583	±918	728	±192	3.9%	±1.0	17,635	±1,082	607	±205	3.4%	±1.2	7,253	±811	246	±114		
Unemployed	1,935	±158	312	±138	16.1%	±7.3	2,637	±428	707	±287	26.8%	±7.9	1,030	±299	176	±125		
Male	1,233	±285	186	±106	15.1%	±9.1	1,181	±351	427	±255	36.2%	±16.4	417	±129	103	±64		
Female	702	±182	126	±75	17.9%	±10.1	1,456	±341	280	±154	19.2%	±10.1	613	±280	173	±98		
WORK EXPERIENCE																		
Population 16 years and over	62,856	±2,058	5,541	±844	8.8%	±1.2	56,562	±2,097	5,167	±759	9.1%	±1.4	27,655	±1,730	2,803	±731		
Worked full-time, year-round in the past 12 months	29,050	±1,241	684	±177	2.4%	±0.6	25,689	±1,572	405	±196	1.6%	±0.8	12,099	±1,052	264	±102		
Worked part-time or part-year in the past 12 months	13,401	±915	1,230	±299	9.2%	±2.1	13,442	±1,222	1,667	±316	12.4%	±2.4	5,679	±716	669	±260		
Did not work	20,405	±1,172	3,627	±657	17.8%	±2.9	17,431	±1,190	3,095	±620	17.8%	±3.2	9,877	±742	1,870	±538		
ALL INDIVIDUALS WITH INCOME BELOW THE FOLLOWING POVERTY RATIOS																		
50 percent of poverty level	2,612	±643	(X)	(X)	(X)	(X)	3,930	±982	(X)	(X)	(X)	(X)	1,706	±770	(X)	(X)		
125 percent of poverty	10,033	±1,295	(X)	(X)	(X)	(X)	10,093	±1,525	(X)	(X)	(X)	(X)	5,064	±1,373	(X)	(X)		
150 percent of poverty	12,902	±1,687	(X)	(X)	(X)	(X)	13,044	±1,579	(X)	(X)	(X)	(X)	6,233	±1,348	(X)	(X)		
185 percent of poverty	17,507	±1,698	(X)	(X)	(X)	(X)	17,977	±1,837	(X)	(X)	(X)	(X)	9,569	±1,839	(X)	(X)		
200 percent of poverty	19,612	±1,795	(X)	(X)	(X)	(X)	19,510	±1,834	(X)	(X)	(X)	(X)	10,712	±1,884	(X)	(X)		
300 percent of poverty	33,656	±2,257	(X)	(X)	(X)	(X)	31,764	±2,463	(X)	(X)	(X)	(X)	16,456	±2,059	(X)	(X)		
400 percent of poverty	47,067	±2,453	(X)	(X)	(X)	(X)	43,083	±2,878	(X)	(X)	(X)	(X)	20,771	±2,211	(X)	(X)		
500 percent of poverty	55,804	±2,281	(X)	(X)	(X)	(X)	52,667	±2,793	(X)	(X)	(X)	(X)	25,175	±2,175	(X)	(X)		
UNRELATED INDIVIDUALS FOR WHOM POVERTY STATUS IS DETERMINED																		
6,970	±1,356	2,273	±457	23.5%	±3.8	11,321	±1,109	1,948	±367	17.2%	±2.8	3,625	±535	1,001	±306			
Male	4,910	±863	1,163	±303	23.7%	±5.1	5,254	±731	687	±218	13.1%	±3.6	1,970	±444	510	±255		
Female	4,760	±695	1,110	±240	23.3%	±4.7	6,067	±707	1,261	±305	20.8%	±4.3	1,655	±281	491	±173		
15 years	6	±12	6	±12	100.0%	±100.0	0	±31	0	±31	-	**	14	±22	14	±22		
16 to 17 years	23	±30	23	±30	100.0%	±68.6	36	±36	35	±35	97.2%	±7.2	38	±36	38	±36		
18 to 24 years	715	±238	550	±210	76.9%	±13.3	687	±236	373	±221	54.3%	±21.0	273	±213	111	±126		
25 to 34 years	2,335	±609	293	±112	12.5%	±5.0	3,298	±604	547	±225	16.6%	±6.7	503	±342	226	±240		
35 to 44 years	1,560	±451	282	±132	18.1%	±8.8	1,255	±357	77	±68	6.1%	±5.2	503	±221	98	±68		
45 to 54 years	1,092	±307	402	±182	36.8%	±9.9	1,699	±411	100	±44	5.9%	±2.8	554	±288	121	±70		
55 to 64 years	1,686	±443	331	±141	19.6%	±7.1	2,308	±551	532	±274	23.1%	±10.1	884	±288	232	±118		
65 to 74 years	1,423	±433	208	±109	14.6%	±7.7	1,256	±266	118	±76	9.4%	±5.9	521	±117	121	±57		
75 years and over	830	±149	178	±76	21.4%	±8.3	782	±235	166	±131	21.2%	±14.0	278	±97	40	±32		
Mean income deficit for unrelated individuals (dollars)	8,693	±742	(X)	(X)	(X)	(X)	8,684	±808	(X)	(X)	(X)	(X)	6,548	±1,602	(X)	(X)		
Worked full-time, year-round in the past 12 months	4,387	±951	178	±93	4.1%	±2.1	5,695	±749	162	±141	2.8%	±2.5	1,489	±369	9	±15		
Worked less than full-time, year-round in the past 12 months	1,769	±384	527	±200	29.8%	±9.1	2,386	±492	503	±183	21.1%	±7.2	652	±260	313	±215		
Did not work	3,514	±634	1,568	±364	44.6%	±8.0	3,240	±535	1,283	±288	39.6%	±6.6	1,484	±257	679	±208		

	ZCTAS 91761								ZCTAS 91762								ZCTAS 91763	
	Percent below poverty level		Total		Below poverty level		Percent below poverty level		Total		Below poverty level		Percent below poverty level		Total			
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	11.2%	±3.3	60,611	±2,476	6,616	±1,256	10.9%	±2.0	63,250	±2,770	8,061	±1,543	12.7%	±2.3	39,286	±521		
AGE																		
Under 18 years	15.7%	±6.0	15,262	±1,171	2,682	±794	17.6%	±4.7	16,395	±1,360	3,158	±960	19.3%	±5.3	10,134	±856		
Under 5 years	13.6%	±7.8	3,654	±523	611	±239	16.7%	±6.0	5,095	±763	994	±509	19.5%	±8.8	2,182	±393		
5 to 17 years	16.5%	±6.1	11,608	±969	2,071	±629	17.8%	±5.0	11,300	±907	2,164	±556	19.2%	±4.7	7,952	±772		
Related children of householder under 18	15.3%	±6.1	15,251	±1,170	2,676	±794	17.5%	±4.7	16,330	±1,348	3,093	±967	18.9%	±5.4	9,964	±811		
18 to 64 years	9.9%	±2.8	39,002	±1,773	3,280	±611	8.4%	±1.6	40,153	±1,937	4,230	±715	10.3%	±1.7	24,909	±802		
18 to 34 years	10.5%	±4.4	16,637	±1,156	1,582	±378	9.5%	±2.2	17,739	±1,265	1,936	±460	10.9%	±2.5	11,549	±786		
35 to 64 years	9.4%	±2.4	22,365	±1,026	1,698	±447	7.6%	±2.0	22,414	±1,194	2,294	±505	10.2%	±2.1	13,360	±730		
60 years and over	8.6%	±2.3	9,284	±906	934	±313	10.1%	±3.4	10,182	±750	929	±242	9.1%	±2.2	5,991	±550		
65 years and over	7.7%	±2.9	6,347	±808	654	±258	10.3%	±4.2	6,702	±589	673	±221	10.0%	±3.1	4,243	±477		
SEX																		
Male	10.8%	±3.7	29,778	±1,532	2,901	±674	9.7%	±2.1	30,567	±1,436	3,353	±612	11.0%	±2.0	18,714	±912		
Female	11.5%	±3.5	30,833	±1,570	3,715	±735	12.0%	±2.3	32,683	±1,742	4,708	±1,045	14.4%	±2.9	20,572	±876		
RACE AND HISPANIC OR LATINO ORIGIN																		
White alone	11.4%	±5.1	30,046	±2,115	2,963	±807	9.9%	±2.6	30,092	±2,321	2,782	±604	9.2%	±2.0	19,278	±1,961		
Black or African American alone	13.5%	±9.9	3,447	±997	374	±349	10.9%	±9.2	2,960	±655	303	±145	10.2%	±5.7	1,669	±1,045		
American Indian and Alaska Native alone	0.0%	±12.1	396	±213	34	±49	8.6%	±12.6	558	±250	130	±110	23.3%	±19.1	319	±168		
Asian alone	9.6%	±8.1	3,865	±552	380	±168	9.8%	±4.1	4,017	±832	236	±138	5.9%	±3.6	4,500	±798		
Native Hawaiian and Other Pacific Islander alone	25.6%	±37.9	224	±230	0	±31	0.0%	±16.3	147	±128	0	±31	0.0%	±23.5	119	±84		
Some other race alone	13.6%	±4.8	15,226	±1,872	2,088	±848	13.7%	±5.2	17,725	±1,771	3,074	±866	17.3%	±4.8	9,833	±1,500		
Two or more races	2.9%	±2.8	7,407	±1,954	777	±654	10.5%	±8.3	7,751	±1,948	1,536	±974	19.8%	±10.2	3,568	±1,446		
Hispanic or Latino origin (of any race)	12.1%	±3.9	42,024	±2,406	5,432	±1,258	12.9%	±2.9	45,158	±2,504	6,589	±1,461	14.6%	±3.0	27,603	±1,399		
White alone, not Hispanic or Latino	8.9%	±4.6	10,276	±1,177	417	±194	4.1%	±1.8	9,779	±837	759	±220	7.8%	±2.2	4,512	±728		
EDUCATIONAL ATTAINMENT																		
Population 25 years and over	9.3%	±2.5	38,261	±1,684	3,380	±655	8.8%	±1.8	40,896	±1,881	4,275	±688	10.5%	±1.6	23,885	±958		
Less than high school graduate	17.9%	±5.3	8,317	±979	1,516	±402	18.2%	±4.2	10,500	±1,014	1,538	±400	14.6%	±3.5	6,136	±783		
High school graduate (includes equivalency)	6.8%	±2.6	9,986	±797	809	±293	8.1%	±2.8	11,334	±945	1,317	±324	11.6%	±2.8	5,830	±727		
Some college, associate's degree	10.0%	±4.5	12,511	±1,102	767	±225	6.1%	±1.9	11,900	±959	1,088	±272	9.1%	±2.1	7,671	±659		
Bachelor's degree or higher	1.9%	±1.4	7,447	±889	288	±203	3.9%	±2.6	7,162	±740	332	±188	4.6%	±2.5	4,248	±508		
EMPLOYMENT STATUS																		
Civilian labor force 16 years and over	5.2%	±1.4	32,667	±1,772	1,825	±438	5.6%	±1.4	31,553	±1,701	2,412	±605	7.6%	±1.8	19,248	±932		
Employed	3.8%	±1.3	30,639	±1,576	1,576	±399	5.1%	±1.3	29,399	±1,600	1,946	±578	6.6%	±1.8	17,888	±897		
Male	4.1%	±1.5	16,739	±1,015	710	±288	4.2%	±1.7	16,203	±1,068	888	±281	5.5%	±1.7	9,245	±595		
Female	3.4%	±1.6	13,900	±1,090	866	±226	6.2%	±1.7	13,196	±994	1,058	±416	8.0%	±2.9	8,643	±708		
Unemployed	26.8%	±11.0	1,036	±471	249	±116	12.3%	±5.7	2,154	±994	465	±188	21.8%	±8.3	1,360	±363		
Male	24.7%	±14.2	1,220	±369	142	±110	11.6%	±9.3	1,320	±298	225	±120	17.0%	±10.2	773	±270		
Female	28.2%	±15.1	808	±259	107	±53	13.2%	±6.4	834	±260	241	±116	28.9%	±13.5	587	±220		
WORK EXPERIENCE																		
Population 16 years and over	10.1%	±2.7	47,681	±2,005	4,191	±715	8.8%	±1.5	48,180	±2,160	5,114	±819	10.6%	±1.7	30,461	±779		
Worked full-time, year-round in the past 12 months	2.2%	±0.8	21,432	±1,224	600	±220	2.8%	±1.0	21,419	±1,071	630	±228	2.9%	±1.1	11,975	±729		
Worked part-time or part-year in the past 12 months	11.8%	±4.6	11,444	±1,163	1,361	±406	11.9%	±3.4	10,667	±1,197	1,702	±576	16.0%	±4.6	7,691	±675		
Did not work	18.9%	±5.0	14,805	±1,054	2,230	±488	15.1%	±3.1	16,094	±1,153	2,782	±502	17.3%	±3.0	10,795	±753		
ALL INDIVIDUALS WITH INCOME BELOW THE FOLLOWING POVERTY RATIOS																		
50 percent of poverty level	(X)	(X)	2,170	±682	(X)	(X)	(X)	(X)	4,029	±1,100	(X)	(X)	(X)	(X)	2,528	±1,149		
125 percent of poverty	(X)	(X)	8,752	±1,565	(X)	(X)	(X)	(X)	11,107	±1,748	(X)	(X)	(X)	(X)	9,462	±1,879		
150 percent of poverty	(X)	(X)	10,769	±1,589	(X)	(X)	(X)	(X)	15,229	±1,995	(X)	(X)	(X)	(X)	11,278	±1,860		
185 percent of poverty	(X)	(X)	15,381	±1,990	(X)	(X)	(X)	(X)	19,668	±2,165	(X)	(X)	(X)	(X)	13,850	±1,901		
200 percent of poverty	(X)	(X)	17,557	±2,098	(X)	(X)	(X)	(X)	22,412	±2,309	(X)	(X)	(X)	(X)	15,019	±1,879		
300 percent of poverty	(X)	(X)	29,478	±2,235	(X)	(X)	(X)	(X)	36,844	±2,907	(X)	(X)	(X)	(X)	23,576	±1,699		
400 percent of poverty	(X)	(X)	37,813	±2,359	(X)	(X)	(X)	(X)	45,098	±2,890	(X)	(X)	(X)	(X)	29,778	±1,416		
500 percent of poverty	(X)	(X)	46,510	±2,446	(X)	(X)	(X)	(X)	52,584	±2,884	(X)	(X)	(X)	(X)	34,206	±858		
UNRELATED INDIVIDUALS FOR WHOM POVERTY STATUS IS DETERMINED																		
Male	27.6%	±6.9	6,245	±844	1,055	±239	16.9%	±3.8	7,646	±812	2,101	±406	27.5%	±4.3	3,903	±622		
Female	25.9%	±10.0	3,627	±766	371	±143	10.2%	±4.1	3,563	±527	877	±251	24.6%	±5.7	1,941	±386		
15 years	29.7%	±8.3	2,618	±327	684	±178	26.1%	±5.5	4,083	±522	1,224	±311	30.0%	±6.3	1,962	±374		
16 to 17 years	100.0%	±87.9	0	±31	0	±31	-	±*	0	±31	0	±31	-	±*	31	±49		
18 to 24 years	100.0%	±53.4	11	±56	6	±7	54.5%	±54.5	65	±54	65	±54	100.0%	±40.8	119	±100		
25 to 34 years	40.7%	±40.0	458	±273	159	±87	34.7%	±18.0	569	±230	289	±143	50.8%	±14.2	630	±190		
35 to 44 years	44.9%	±25.3	1,304	±300	196	±119	15.0%	±7.8	1,592	±402	315	±152	19.8%	±9.1	903	±225		
45 to 54 years	35.4%	±11.9	976	±242	97	±65	9.9%	±6.7	1,313	±373	495	±211	37.7%	±9.5	399	±163		
55 to 64 years	21.8%	±16.1	983	±112	185	±112	18.8%	±11.1	1,101	±272	257	±113	23.3%	±8.9	398	±118		
65 to 74 years	26.2%	±11.2	899	±220	120	±51	13.3%	±6.2	1,023	±234	258	±83	25.2%	±6.8	644	±200		
75 years and over	23.2%	±9.9	1,187	±476	139	±82	11.7%	±9.9	1,209	±321	207	±146	17.1%	±11.1	426	±153		
Mean income deficit for unrelated individuals (dollars)	14.4%	±10.8	427	±131	153	±113	35.8%	±19.3	774	±167	215	±102	27.8%	±11.2	480	±208		
Worked full-time, year-round in the past 12 months	(X)	(X)	7,755	±1,027	(X)	(X)	(X)	(X)	8,619	±761	(X)	(X)	(X)	(X)	7,982	±929		
Worked less than full-time, year-round in the past 12 months	0.6%	±1.0	3,136	±448	41	±32	1.3%	±1.0	3,358	±529	112	±120	3.3%	±3.5	1,460	±299		
Did not work	48.0%	±19.2	1,433	±634	317	±108	22.1%	±13.4	1,530	±301	676	±199	44.2%	±9.4	864	±244		
Did not work	45.8%	±9.5	1,676	±381	697	±203	41.6%	±10.0	2,758	±414	1,313	±319	47.6%	±7.9	1,579	±373		

	ZCTAS 91764						ZCTAS 91786									
	Below poverty level		Percent below poverty level		Total		Below poverty level		Percent below poverty level		Total		Below poverty level		Percent below poverty level	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	7,228	±1,857	18.4%	±4.7	56,820	±2,241	9,065	±1,258	16.0%	±2.2	53,658	±1,177	7,352	±937	13.7%	±1.8
AGE																
Under 18 years	2,552	±984	25.2%	±8.6	15,105	±937	3,483	±672	23.1%	±4.1	12,371	±797	2,164	±465	17.5%	±3.8
Under 5 years	443	±267	20.3%	±10.9	3,381	±505	719	±261	21.3%	±7.0	3,486	±501	479	±179	13.7%	±5.0
5 to 17 years	2,109	±826	26.5%	±8.9	11,724	±911	2,764	±518	23.6%	±4.1	8,885	±643	1,685	±379	19.0%	±4.2
Related children of householder under 18	2,402	±946	24.1%	±8.5	14,995	±929	3,373	±657	22.5%	±4.1	12,298	±803	2,091	±470	17.0%	±3.8
18 to 64 years	4,134	±1,185	16.7%	±4.6	27,558	±1,622	5,141	±792	13.7%	±2.1	34,836	±1,109	4,714	±640	13.5%	±1.8
18 to 34 years	2,368	±830	20.5%	±6.6	16,745	±1,058	2,440	±557	14.6%	±3.0	15,760	±1,010	2,519	±475	16.0%	±2.8
35 to 64 years	1,786	±468	13.4%	±3.4	20,813	±988	2,701	±435	13.0%	±2.1	19,076	±938	2,195	±379	11.5%	±1.9
60 years and over	674	±236	11.3%	±3.8	6,862	±651	780	±215	11.4%	±2.9	9,353	±585	831	±186	8.9%	±2.0
65 years and over	522	±220	12.3%	±5.0	4,157	±396	441	±135	10.6%	±3.1	6,451	±484	474	±142	7.3%	±2.2
SEX																
Male	3,339	±1,065	17.3%	±5.3	28,153	±1,493	4,105	±715	14.6%	±2.5	25,727	±938	3,263	±511	12.7%	±1.9
Female	3,989	±1,112	19.4%	±5.4	28,667	±1,259	4,960	±726	17.3%	±2.4	27,931	±966	4,089	±654	14.6%	±2.3
RACE AND HISPANIC OR LATINO ORIGIN																
White alone	3,832	±1,478	19.9%	±6.7	24,132	±1,484	2,971	±728	12.3%	±2.9	31,212	±1,679	3,364	±706	10.8%	±2.2
Black or African American alone	736	±863	44.1%	±12.7	3,775	±808	982	±482	26.0%	±10.9	3,839	±718	867	±317	22.6%	±8.1
American Indian and Alaska Native alone	9	±14	2.8%	±5.0	765	±459	277	±262	36.2%	±26.1	507	±258	116	±102	22.9%	±18.6
Asian alone	747	±416	16.6%	±8.6	3,352	±732	582	±421	17.4%	±10.7	3,633	±616	650	±233	17.9%	±5.9
Native Hawaiian and Other Pacific Islander alone	46	±57	38.7%	±43.1	215	±218	3	±5	1.4%	±3.6	156	±134	33	±39	21.2%	±30.0
Some other race alone	1,162	±524	11.8%	±4.9	16,909	±1,609	2,936	±806	17.4%	±4.5	9,223	±1,441	1,454	±522	15.8%	±5.3
Two or more races	696	±698	19.5%	±18.4	7,672	±2,044	1,314	±647	17.1%	±7.8	5,088	±906	868	±365	17.1%	±6.6
Hispanic or Latino origin (of any race)	5,222	±1,699	18.9%	±5.8	39,893	±2,056	6,340	±1,050	15.9%	±2.6	27,175	±1,396	3,761	±726	13.8%	±2.6
White alone, not Hispanic or Latino	458	±217	10.2%	±4.6	7,305	±817	506	±175	6.9%	±2.3	17,222	±1,159	1,728	±385	10.0%	±2.2
EDUCATIONAL ATTAINMENT																
Population 25 years and over	3,321	±887	13.9%	±3.7	35,237	±1,531	4,480	±655	12.7%	±1.8	35,498	±1,083	4,005	±596	11.3%	±1.7
Less than high school graduate	1,554	±768	25.3%	±10.8	9,493	±839	1,851	±340	19.5%	±3.5	4,422	±531	845	±215	19.1%	±5.0
High school graduate (includes equivalency)	836	±277	14.3%	±4.3	9,182	±759	1,144	±263	12.5%	±2.9	8,986	±813	1,184	±271	13.2%	±2.9
Some college, associate's degree	614	±188	8.0%	±2.5	10,776	±989	1,112	±352	10.3%	±2.9	12,470	±1,000	1,240	±331	9.9%	±2.4
Bachelor's degree or higher	317	±153	7.5%	±3.6	5,786	±724	373	±289	6.4%	±4.7	9,620	±740	736	±259	7.7%	±2.6
EMPLOYMENT STATUS																
Civilian labor force 16 years and over	2,065	±607	10.7%	±3.2	29,361	±1,252	2,854	±581	9.7%	±1.9	28,883	±1,113	2,529	±458	8.8%	±1.6
Employed	1,671	±556	9.3%	±3.1	27,473	±1,227	2,367	±522	8.6%	±1.9	27,344	±1,085	1,990	±377	7.3%	±1.4
Male	661	±202	7.1%	±2.2	15,448	±938	1,400	±412	9.1%	±2.6	14,103	±759	1,019	±235	7.2%	±1.6
Female	1,010	±315	11.7%	±5.8	12,025	±702	967	±299	8.0%	±2.5	13,241	±805	971	±280	7.3%	±2.1
Unemployed	394	±136	29.0%	±14.1	1,888	±235	487	±207	25.8%	±9.0	1,539	±323	539	±120	35.0%	±10.8
Male	119	±59	15.4%	±9.3	1,074	±253	215	±120	20.0%	±10.5	854	±260	328	±180	38.4%	±16.2
Female	275	±180	46.8%	±20.2	814	±216	272	±121	33.4%	±11.9	685	±162	211	±88	30.8%	±10.9
WORK EXPERIENCE																
Population 16 years and over	4,950	±1,272	16.3%	±4.2	43,477	±1,780	5,903	±856	13.6%	±2.0	42,533	±1,214	5,410	±704	12.7%	±1.6
Worked full-time, year-round in the past 12 months	360	±151	3.0%	±1.3	19,193	±1,068	1,164	±354	6.1%	±1.8	18,428	±817	618	±192	3.4%	±1.1
Worked part-time or part-year in the past 12 months	1,638	±538	21.3%	±6.7	10,513	±782	1,741	±469	16.6%	±4.0	11,139	±726	1,843	±364	16.5%	±3.1
Did not work	2,952	±786	27.3%	±6.5	13,771	±1,484	2,998	±509	21.8%	±3.8	12,966	±814	2,949	±507	22.7%	±3.5
ALL INDIVIDUALS WITH INCOME BELOW THE FOLLOWING POVERTY RATIOS																
50 percent of poverty level	(X)	(X)	(X)	(X)	4,183	±870	(X)	(X)	(X)	(X)	3,228	±730	(X)	(X)	(X)	(X)
125 percent of poverty	(X)	(X)	(X)	(X)	13,257	±2,359	(X)	(X)	(X)	(X)	9,361	±1,028	(X)	(X)	(X)	(X)
150 percent of poverty	(X)	(X)	(X)	(X)	16,195	±2,339	(X)	(X)	(X)	(X)	11,323	±1,118	(X)	(X)	(X)	(X)
185 percent of poverty	(X)	(X)	(X)	(X)	20,071	±2,470	(X)	(X)	(X)	(X)	15,333	±1,205	(X)	(X)	(X)	(X)
200 percent of poverty	(X)	(X)	(X)	(X)	22,943	±2,566	(X)	(X)	(X)	(X)	16,766	±1,209	(X)	(X)	(X)	(X)
300 percent of poverty	(X)	(X)	(X)	(X)	35,421	±2,751	(X)	(X)	(X)	(X)	27,881	±1,333	(X)	(X)	(X)	(X)
400 percent of poverty	(X)	(X)	(X)	(X)	44,097	±2,606	(X)	(X)	(X)	(X)	35,686	±1,355	(X)	(X)	(X)	(X)
500 percent of poverty	(X)	(X)	(X)	(X)	49,966	±2,442	(X)	(X)	(X)	(X)	41,349	±1,387	(X)	(X)	(X)	(X)
UNRELATED INDIVIDUALS FOR WHOM POVERTY STATUS IS DETERMINED																
1,284	±344	32.9%	±6.6	7,513	±812	2,298	±564	30.6%	±5.5	11,201	±1,025	2,901	±485	25.9%	±3.6	
Male	511	±192	26.3%	±7.9	4,125	±602	1,032	±402	25.0%	±7.6	5,563	±682	1,250	±304	22.5%	±4.8
Female	773	±255	39.4%	±9.4	3,388	±470	1,266	±346	37.4%	±7.9	5,638	±735	1,651	±354	29.3%	±5.3
15 years	31	±49	100.0%	±59.1	37	±29	37	±29	100.0%	±54.1	10	±15	10	±15	100.0%	±100.0
16 to 17 years	119	±100	100.0%	±27.9	73	±81	73	±81	100.0%	±28.5	63	±67	63	±67	100.0%	±41.5
18 to 24 years	226	±129	44.9%	±20.6	943	±251	400	±198	42.4%	±17.3	1,298	±351	689	±256	53.1%	±14.0
25 to 34 years	275	±125	30.5%	±11.3	2,201	±457	566	±342	25.7%	±12.3	3,454	±748	836	±330	24.2%	±7.9
35 to 44 years	104	±103	26.1%	±12.4	1,747	±469	603	±310	34.5%	±11.3	1,352	±279	237	±129	17.5%	±8.8
45 to 54 years	155	±83	38.9%	±16.6	736	±207	111	±65	15.1%	±8.9	1,611	±402	386	±186	24.0%	±8.2
55 to 64 years	178	±100	27.6%	±12.4	784	±216	244	±155	31.1%	±14.3	1,579	±290	325	±130	20.6%	±7.4
65 to 74 years	112	±85	26.3%	±17.0	568	±155	135	±60	23.8%	±9.7	859	±201	147	±81	17.1%	±8.8
75 years and over	84	±59	17.5%	±10.5	424	±97	129	±60	30.4%	±11.0	975	±169	208	±116	21.3%	±10.0
Mean income deficit for unrelated individuals (dollars)	(X)	(X)	(X)	(X)	7,876	±1,188	(X)	(X)	(X)	(X)	8,334	±828	(X)	(X)	(X)	(X)
Worked full-time, year-round in the past 12 months	15	±22	1.0%	±1.5	3,861	±608	392	±290	10.2%	±6.7	4,979	±630	225	±120	4.5%	±2.5
Worked less than full-time, year-round in the past 12 months	464	±181	53.7%	±13.2	1,760	±439	781	±313	44.4%	±10.2	2,958	±410	988	±245	33.4%	±7.0
Did not work	805	±254	51.0%	±10.8	1,892	±375	1,125	±339	59.5%	±8.7	3,264	±457	1,688	±375	51.7%	±7.0

ZCTAS 92337						
	Total		Below poverty level		Percent below poverty level	
Label	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	39,311	±2,166	3,762	±1,061	9.6%	±2.6
AGE						
Under 18 years	10,710	±1,015	1,779	±709	16.6%	±6.4
Under 5 years	2,341	±440	593	±260	25.3%	±10.4
5 to 17 years	8,369	±962	1,186	±504	14.2%	±5.9
Related children of householder under 18	10,701	±1,014	1,770	±711	16.5%	±6.4
18 to 64 years	26,209	±1,412	1,720	±431	6.8%	±1.6
18 to 34 years	11,319	±587	829	±329	7.3%	±2.7
35 to 64 years	14,890	±976	941	±260	6.3%	±1.7
60 years and over	3,910	±523	380	±139	9.7%	±3.6
65 years and over	2,392	±440	213	±93	8.9%	±4.1
SEX						
Male	19,812	±1,098	1,711	±488	8.6%	±2.4
Female	19,499	±1,323	2,051	±618	10.5%	±3.1
RACE AND HISPANIC OR LATINO ORIGIN						
White alone	13,048	±1,277	1,034	±505	7.9%	±3.7
Black or African American alone	4,218	±748	876	±496	20.8%	±9.9
American Indian and Alaska Native alone	514	±448	0	±28	0.0%	±7.5
Asian alone	2,442	±758	37	±34	1.5%	±1.5
Native Hawaiian and Other Pacific Islander alone	90	±127	0	±28	0.0%	±34.1
Some other race alone	14,333	±1,485	1,657	±686	11.6%	±4.4
Two or more races	4,666	±1,295	158	±151	3.4%	±3.2
Hispanic or Latino origin (of any race)	27,311	±1,804	2,685	±901	9.8%	±3.2
White alone, not Hispanic or Latino	4,111	±982	118	±71	2.9%	±1.9
EDUCATIONAL ATTAINMENT						
Population 25 years and over	23,643	±1,298	1,659	±381	7.0%	±1.6
Less than high school graduate	5,181	±724	465	±172	9.0%	±3.2
High school graduate (includes equivalency)	7,305	±878	670	±227	9.2%	±2.8
Some college, associate's degree	6,914	±744	370	±142	5.4%	±2.1
Bachelor's degree or higher	4,243	±529	154	±82	3.6%	±2.0
EMPLOYMENT STATUS						
Civilian labor force 16 years and over	20,516	±1,086	767	±231	3.7%	±1.1
Employed	19,150	±978	663	±228	3.5%	±1.2
Male	10,662	±665	430	±170	4.0%	±1.6
Female	8,488	±586	233	±92	2.7%	±1.1
Unemployed	1,266	±268	104	±53	7.6%	±4.9
Male	636	±204	71	±54	11.2%	±8.6
Female	730	±281	33	±30	4.5%	±4.4
WORK EXPERIENCE						
Population 16 years and over	30,001	±1,591	2,132	±505	7.1%	±1.6
Worked full-time, year-round in the past 12 months	13,561	±774	255	±118	1.9%	±0.9
Worked part-time or part-year in the past 12 months	7,004	±671	524	±191	7.5%	±2.6
Did not work	9,436	±1,124	1,353	±360	14.3%	±3.6
ALL INDIVIDUALS WITH INCOME BELOW THE FOLLOWING POVERTY RATIOS						
50 percent of poverty level	1,505	±744	(X)	(X)	(X)	(X)
125 percent of poverty	4,808	±1,176	(X)	(X)	(X)	(X)
150 percent of poverty	5,898	±1,303	(X)	(X)	(X)	(X)
185 percent of poverty	8,155	±1,321	(X)	(X)	(X)	(X)
200 percent of poverty	9,096	±1,342	(X)	(X)	(X)	(X)
300 percent of poverty	18,033	±2,125	(X)	(X)	(X)	(X)
400 percent of poverty	26,167	±2,577	(X)	(X)	(X)	(X)
500 percent of poverty	31,170	±2,490	(X)	(X)	(X)	(X)
UNRELATED INDIVIDUALS FOR WHOM POVERTY STATUS IS DETERMINED						
Male	1,345	±308	276	±146	20.5%	±8.2
Female	956	±208	267	±100	27.9%	±8.5
15 years	0	±28	0	±28	.	**
16 to 17 years	9	±15	9	±15	100.0%	±100.0
18 to 24 years	203	±159	55	±51	27.1%	±13.5
25 to 34 years	510	±186	115	±104	22.5%	±16.4
35 to 44 years	465	±157	87	±44	18.7%	±8.4
45 to 54 years	388	±128	110	±67	28.4%	±14.9
55 to 64 years	340	±105	70	±51	20.6%	±13.5
65 to 74 years	253	±86	49	±29	19.4%	±13.3
75 years and over	133	±68	48	±50	36.1%	±30.4
Mean income deficit for unrelated individuals (dollars)	8,597	±1,052	(X)	(X)	(X)	(X)
Worked full-time, year-round in the past 12 months	1,164	±245	11	±19	0.9%	±1.6
Worked less than full-time, year-round in the past 12 months	500	±199	201	±115	40.2%	±15.3
Did not work	637	±196	331	±126	52.0%	±10.7

15. Completed Unlawful Discrimination Poster

Unlawful Discrimination

It is unlawful for airport operators and their lessees, tenants, concessionaires and contractors to discriminate against any person because of race, color, national origin, sex, creed, or disability in public services and employment opportunities. Allegations of discrimination should be promptly reported to the Airport Manager or:

Federal Aviation Administration Office of Civil
Rights, ACR-1
800 Independence Avenue, S.W. Washington,
D.C. 20591

Federal regulations on unlawful discrimination are available for review in the Airport Manager's Office.

Title VI Coordinator: Jamaal Avilez
Email Address: BECompliance@flyontario.com
Phone: (909) 544-5387

ADA Coordinator: Larry J. Rolon
Email Address: ADACompliance@flyontario.com
Phone: (909) 544-5300 / (CA RELAY) 711

Address: 1923 E. Avion St., Ontario, CA 91761

Discriminacion Ilegal

Se prohíbe a los operadores de aeropuertos y a sus arrendatarios, inquilinos, concesionarios y contratistas discriminar contra cualquier persona por motivo de raza, color, nacionalidad de origen, sexo, creencias religiosas, impedimento físico o discapacidad en lo que respecta a servicios públicos y oportunidades de empleo. Las alegaciones de discriminación deberán ser dirigidas inmediatamente al Administrador del Aeropuerto a:

Federal Aviation Administration Office of Civil
Rights, ACR-1
800 Independence Avenue, S.W. Washington,
D.C. 20591

Los reglamentos sobre discriminación ilegal están a la disposición de los interesados para su examen en la oficina del Administrador del Aeropuerto.

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U.S. Department of Transportation
Federal Aviation Administration

Signature: *Atif Aelkadi*

Email: aelkadi@flyontario.com

Title: Chief Executive Officer

Company: Ontario International Airport Authority

OIAA Title VI Plan 2023

Final Audit Report

2023-12-01

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