

Tarmac Delay Contingency Plan

Ontario International Airport (ONT) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. ONT is filing this plan with the Department of Transportation because: (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, ONT will, to the extent airport staff and facilities are available:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

ONT has some facility constraints that limit the ability to accommodate diverted flights and strongly encourages aircraft operators to contact the airport Airside Operations Specialist at (909) 214-7682 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following: 1) Limited contact gate access, and 2) Limited international arrival passenger staging prior to clearing Customs and Border Protection (CBP), and 3) Limited Federal Inspection Station (FIS) CBP staffing. During diversion events, ONT will be able to issue various NOTAMs regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Ontario International Airport

Name and title of person preparing the plan: Dennis Anderson, Director of Operations

Preparer contact number: (909) 544-5489

Preparer contact e-mail: danderson@flyontario.com

Date of submission of current plan: June 22, 2022

(Note: Contact information updated June 22, 2022)

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airside Operations Specialist at (909) 214-7682 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

ONT does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers.

However, we have requested that each airline, ground handler and FBO operation on the airport provide us with a list of the equipment and resources they have for deplaning passengers and contact information. We will provide this inventory and contact information to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

26 passenger terminal gates and 22 remote aircraft gates are available at ONT under common use leases to air carriers and are controlled by the airport. Additionally, 20 passenger terminal gates at ONT are under preferential and/or exclusive leases to air carriers and are not fully controlled by the airport. We will direct our common use lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential and/or exclusive use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

ONT has defined sterile areas capable of accommodating limited numbers of international passengers. ONT will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

ONT will provide public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website [www.flyontario.com]
- Providing notice of the availability of the plan on the airport's social media accounts.